

Carriers' Claims Contact Info List
Last Updated 9/7/17

Company	Main Website	Claims Phone Number	Link to Claims Center or Claims Filing Info
AAA Insurance	www.aaa.com	800-974-1222	http://carolinas.aaa.com/sites/TMIC/customer-service
ACE Private Risk Services	www2.chubb.com	800-945-7461	https://www2.chubb.com/us-en/individuals-families/l-ace-prs-report-claim.aspx
All Risks, Ltd.	www.allrisks.com	800-366-5810, #2	http://www.allrisks.com/how-can-we-help/claims/
Allstate Insurance	www.allstate.com	800-54STORM or 800-AllState	https://www.allstate.com/catastrophe.aspx
American Modern Insurance Group	www.amig.com	800-375-2075	http://www.amig.com/customer/file-a-claim/
American Public Risk	www.americanpublicrisk.com	866-706-8325	https://www.americanpublicrisk.com/#claims
AmRisc, LLC	www.amrisc.com	252-247-8796	http://www.amrisc.com/claims.shtml
AmTrust	www.amtrustfinancial.com	866-272-9267	https://amtrustfinancial.com/claims
Atlantic Specialty Lines	www.aslinc.com	800-368-2095	https://www.simple-rates.com/online-claim-report.aspx
Auto-Owners Insurance	www.auto-owners.com	888-252-4626	http://www.auto-owners.com/customer-claims
Bankers Insurance Group	www.bankersinsurance.com	800-765-9700	https://www.bankersinsurance.com/claims-support.html
Berkley Southeast Insurance Group	www.berkleysig.com	855-802-5273	http://berkleysig.com/our-claims-service/report-new-loss/
Berkshire Hathaway GUARD Insurance Companies	www.guard.com	888-639-2567	http://www.guard.com/docs/ClaimReport-Property.pdf
Builders Mutual	www.buildersmutual.com	800-809-4862	https://www.buildersmutual.com/claims/
Burns and Wilcox	www.burnsandwilcox.com	252-726-8992 (Morehead City Office Number)	Contact your underwriter directly if possible
Central Insurance Companies	www.central-insurance.com	888-263-2924	http://www.central-insurance.com/docs/claim.htm
Chubb	www2.chubb.com	800-252-4670	https://www2.chubb.com/us-en/claims/report-a-claim.aspx
Cincinnati Insurance Company	www.cinfin.com	877-242-2544	https://www.cinfin.com/claims
CNA	www.cna.com	877-262-2727	https://www.cna.com/web/guest/cna/reportclaim/lut/p/b1/04_Sj9CPykssy0xPLMnMz0vMAfGjzOJNDLy9Q3xMQo2c_DwNDRz9_YGEn6lBqIkxUEEkUIEBDuBoQEi_I35Uek5-EtCqcP0ovlqDDaEK8Fjm55Gfm6pfkBtRGRyQrggAjaG6wQ!!/dl4/d5/L2dJQSEvUUt3QS80SmtFL1o2XzQwS0tUTDRVMko1RTEwQU8wSUFMOVUyOFM2/

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CRC Insurance Services, Inc.	www.crcins.com	High Point: 800-824-1709 or Morehead City: 252-247-8715	https://www.crcins.com/claims.html
Donegal Insurance Group	www.donegalgroup.com	800-877-9006	https://www.donegalgroup.com/customer-services/claim-services
Erie Insurance	www.erieinsurance.com	800-367-3743	https://www.erieinsurance.com/support-center/claims
First Flight Insurance Group, Inc.	www.firstflightinsurance.com	252-261-1903 x257	http://www.firstflightinsurance.com/site/375021952/Claims.asp
First Mutual Insurance Company	www.fmicnc.com	855-FMIC-855	NONE
Foremost Insurance	www.foremost.com	800-527-3907	http://www.foremost.com/claims/
Frankenmuth Insurance	www.fmins.com	800-234-4433	https://www.fmins.com/claims/how-to-report-a-claim/
Frontline Insurance	www.frontlineinsurance.com	866-673-0623	https://www.frontlineinsurance.com/claims
Great American Insurance Company	www.greatamericaninsurancegroup.com	800-545-4269	http://www.greatamericaninsurancegroup.com/Specialty-Property-Casualty/Pages/Claims.aspx
Halifax Mutual Insurance Company	www.halifaxmutualins.com	800-682-9696	http://halifaxmutualins.com/report-a-loss/
Hanover Excess & Surplus, Inc.	www.hanoverxs.com	See Claims Link for Phone Numbers for Each Carrier	https://www.hanoverxs.com/claims
Harford Mutual Insurance	www.harfordmutual.com	877-445-5826	http://www.harfordmutual.com/claims/
Hartford Steam Boiler	www.hsb.com	888-472-5677	https://www.munichre.com/HSB/report-claim/index.html
Heritage Property & Casualty Insurance	www.heritagepci.com	855-415-7120	https://www.heritagepci.com/claims/
Hospitality Insurance Company	www.hmic.com	877-366-1140 or After Hrs: 877-302-0203 (dial 0)	http://www.hospitality-mutual.com/report-a-claim/
ICW Group	www.icwgroup.com	877-442-9669	http://www.icwgroup.com/report-claim/
Insurance House	www.insurancehouse.com	800-282-7024	https://www.insurancehouse.com/_Layouts/Portal/ClaimServiceContacts.aspx
J.M. Wilson	www.jmwilson.com	800-916-1754	https://www.jmwilson.com/jmw_xpages.nsf/ClaimsPage.xsp
Jackson Sumner & Associates	www.jsausa.com	800-342-5572	https://www.jsausa.com/site/?page_id=1412
Jimcor Agency, Inc.	www.jimcor.com	201-573-8200 x 1179	http://www.jimcor.com/Claims
Johnson & Johnson	jjins.com	800-487-7565 ext. 5024	https://www.jjins.com/home/claims.aspx

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Kemper (Unitrin Property Group)	www.kemper.com	Auto Claim: 888-252-2799 Property Claim: 888-227-5004	https://www.kemper.com/wps/portal/Kemper/Home/ClaimsCenter/ReportClaim
Liberty Mutual Insurance Group	www.libertymutual.com	844-825-2467	https://www.libertymutual.com/claims-center/report-a-claim
Lighthouse Property Insurance Corporation	www.lighthouseinsurance.com	877-852-0606	https://www.lighthouse.insurance/resources/claims-process/
Main Street America Group	https://www.msagroup.com	877-425-2467	https://www.msagroup.com/policyholder/reportingClaims.cfm
Markel Specialty Commercial	www.markelinsurance.com	800-362-7535	https://www.markelinsurance.com/claims/how-to-report-a-claim
MetLife Auto & Home	www.metlife.com	800-854-6011	https://www.metlife.com/individual/insurance/home-insurance/superior-claims-service.html
National General Management Corp.	www.nationalgeneral.com	800-325-1088	http://www.nationalgeneral.com/claims-center/default.asp
NC Grange Mutual Insurance Co.	www.ncgm.com	800-394-1236	http://www.ncgm.com/claims/
NCJUA/NCIUA	www.ncjua-nciua.org	800-662-7048	http://www.ncjua-nciua.org/html/storm.htm?thistype=all==
Penn National Insurance	www.pennnationalinsurance.com	800-766-2245	https://www.pennnationalinsurance.com/portal/claims/report_a_claim/
Pennsylvania Lumbermens Mutual Insurance Company	www.plmilm.com	800-752-1895	http://www.plmilm.com/claims/
Prime Insurance Company	www.primeis.com	877-585-2849 or 24-hr emergency: 877-243-8182	http://www.claimsdirectaccess.com/
Progressive	www.progressive.com	800-776-4737	https://www.progressive.com/claims/
Public Entities of America	www.peausa.com	855-573-2872	NONE
Risk Innovations, LLC	www.riskinnovationsllc.com	678-209-0100	None
Risk Placement Services	www.rpsins.com	844-777-8323	https://www.rpsins.com/resources/rps-claims/
Safeco Insurance	www.safeco.com	800-332-3226	https://www.safeco.com/claims
SageSure Insurance Managers	www.sagesure.com	800-780-8423	https://www.sagesure.com/resources/claims/
SCU	www.scui.com	High Point: 800-824-1709 or Morehead City: 252-247-8715	http://www.scui.com/claims.php

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Selective Insurance - Flood Claims	www.selective.com/our-insurance/for-individuals/flood	877-348-0552	https://customer.myselectiveflood.com/ConsumerPortal/Claims/Report?Redirected=Y
Selective Insurance Company of America	www.selective.com	866-455-9969	https://customer1.selectiveinsurance.com/WebApplications/Claims/CSS/CSS_RAC_Qs/CSS_Public_Qs.aspx
Sentry Insurance	www.sentry.com	800-473-6879	https://www.sentry.com/what-we-offer/tools-and-services/c-sentry-claims-service
State Auto Insurance Company	www.stateauto.com	800-766-1853	https://www.stateauto.com/claims/
Stonewood Insurance	www.fallslakeins.com	866-459-1349	claims-contact@stonewoodins.com
Strickland Insurance Brokers	www.sibrokers.com	877-222-5522	https://www.sibrokers.com/6claims.html
TAPCO Underwriters, Inc.	www.gotapco.com	800-334-5579	https://secure.gotapco.com/#/claimsProcedure
The Hartford	www.thehartford.com	800-243-5860	https://www.thehartford.com/claims
Travelers - Business	www.travelers.com	800-238-6225	https://www.travelers.com/claims/emergency.aspx
Travelers - Personal/Individuals	www.travelers.com	800-252-4633	https://www.travelers.com/claims/emergency.aspx
UIG - Universal Insurance Group	www.uigusa.com	800-385-9978	http://www.uigusa.com/resources/claims/
Universal Insurance Company	www.carolinas.aaa.com/sites/UIC	800-228-9224	http://carolinas.aaa.com/sites/UIC/Pages/claims.aspx
Universal North America	www.myuniversal.com	866-999-0898	https://www.uihna.com/en-US/Consumer-Information/Claims-Center/
Universal Property & Casualty Insurance Company	www.universalproperty.com	800-470-0599	https://universalproperty.com/claims/?mID=13
UPC Insurance	www.upcinsurance.com	888-256-3378	https://www.upcinsurance.com/policyholders/claims/
Utica National Insurance Group	www.uticanational.com	800-216-1420	http://www.uticanational.com/Insurance/claims/claims-main.aspx
Westfield Insurance	www.westfieldinsurance.com	866-937-2663	http://www.westfieldinsurance.com/claims/pg.jsp?page=claims
Wright Flood	www.wrightflood.com	800-725-9472	http://www.wrightflood.com/claims.html
Zurich North America	www.zurichna.com	800-987-3373	http://www.zurichna.com/en/claims