

2018 E&O Symposium

- **9:00 am** **Introduction & Welcome** – *Rebecca Shigley*
- **9:10 am** **NCDOI Updates – Department Mission/Vision, 2018 Goals/Objectives, Implementation Strategy & Impact on Agent, Agency Examination Process** – *NCDOI Representatives*
- **10:10 am** **Break**
- **10:20 am** **The E&O Loss Control Audit** – *Eric Moberg*
- **11:20 am** **Break**
- **11:30 pm** **Deep Dive into E&O & Cyber Liability Resources** – *Rebecca Shigley, Will Cherry, Mike Medford*
- **12:00 pm** **Lunch**
- **1:00 pm** **Workers Compensation Pitfalls & Best Practices** - *Stuart Powell, Chris Boggs, Mike Medford, Will Cherry*
- **2:00 pm** **Break**
- **2:10 pm** **Common Personal & Commercial Lines Coverage Gaps** - *Stuart Powell*
- **3:00 pm** **Break**
- **3:10 pm** **Anatomy of an E&O Claim** – *Mike Medford and Will Cherry*
- **4:00 pm** **Closing Remarks and Symposium Concludes**