

Personal Lines Account Manager and CSR- Hendersonville, NC

Seeking full time CSR to maintain and service assigned Personal Lines accounts including but not limited to maintaining a high level of client service and satisfaction, remarketing and placement of renewal accounts when appropriate, proactive account rounding, up-selling of limits or coverage by providing extraordinary client service. Perform annual reviews and risk exposure analysis of renewal policies for proper coverage as well as handling day to day changes, claims and client inquiries.

Knowledge of all lines of personal insurance including less common coverages. A minimum of 2 years experience preferred. Excellent time management, verbal and written skills as well as high degree of self-motivation and direction required.

Competitive salary, excellent benefits including 401K, ESOP, health, dental, health savings account and life insurance included. We are an employee owned company. In the process of transitioning to EPIC as our agency management system so knowledge of EPIC a plus.

Please email resume to dours@morrowinsurance.com or mail to Debbie Ours, 800 Beverly Hanks Centre, Hendersonville, NC 28792