

Ashley White

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Licensing

NC Insurance Producer License (Property & Casualty)

Education

Oct 2025 InsurAcademy

2019-2022 North Carolina State University (Biology)

2019-2022 Air Force Officer Training at Detachment 595 (NCSU)

2015-2019 Heritage High School (GPA 4.3) w/multiple AP courses all subjects

Accomplishments/Awards

2025 Awarded scholarship for InsurAcademy

2021 Induction into Arnold Air Society

Office/Sales Manager

Top Notch Home Repair, Youngsville NC; October 2022 - Present

- Responsible for office operations, including customer sales and operations, project documentation, supplier management, etc
- As Sales Manager and Director of First Impressions, responsible for customer service, material assessment, estimate creation, scheduling, job change management, job budgeting, invoicing, etc
- Continually earning responsibility for new projects and tasks

Bartender/Mixologist

Stir North Hills, Raleigh, NC; August 2022 - October 2022

- Exceeded requirements for professionalism and poise in customer service, providing customers with appropriate suggestions and exceeding their expectations
- Helped create lasting memories for customers on vacation or from out of town

Server/Bartender

Drive Shack, Raleigh, NC; November 2020 – August 2022

- Serving responsibilities until promoted to bartender in 4 months
 - Built following of regular customers through personable customer service
 - Possessed superior attention to detail, concern management skills, and creative vibrance
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Barista

Starbucks, Wake Forest, NC; 2018 – 2020

- Developed superior customer service skills as stressed by management as job #1
 - Learned well the ability to multi-task with calm in a high-paced environment
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Qualification Summary

Proactive leader, team player, and active listener, able to exhibit a high degree of concern and responsiveness when presented with customer concerns and issues. Exceptional interpersonal skills, very coachable, collaborative with peers, quick to assume leadership roles.

Proficiencies

- P&C License
- Organization, attention to detail
- Learning with determination
- Superior customer service skills
- Scheduling/deadline management
- Microsoft Office
- Collaboration in a team environment